

Privacy Policy – Elly Homes Florida

Effective Date: April 15, 2026

Elly Homes Florida (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or use our services.

1. Information We Collect

We may collect personal information including your name, email address, phone number, property details (address, size, occupancy), and any information you provide through our contact forms or chat tools. We may also collect non-personal data such as browser type, IP address, and website usage data.

2. How We Use Your Information

We use your information to respond to your inquiries, provide quotes and service information, deliver and manage our cleaning services, improve our website and customer experience, and communicate with you regarding your request.

3. No Sale of Personal Information

We do not sell, rent, or trade your personal information to third parties. Your information is used strictly for business purposes related to our services.

4. Sharing of Information

We may share your information only with trusted service providers (such as email or chat tools like Tidio) or legal authorities if required by law. All partners are required to protect your data.

5. Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, or misuse.

6. Cookies & Tracking Technologies

Our website may use cookies and similar technologies to improve user experience, analyze website traffic, and optimize our services. You can disable cookies through your browser settings.

7. Third-Party Tools

We may use third-party tools such as chat widgets and analytics tools. These tools may collect limited data to improve service functionality.

8. Your Rights

You have the right to request access, correction, or deletion of your personal data, and to withdraw consent at any time. To exercise your rights, contact us at the email below.

9. Contact Information

For any questions regarding this Privacy Policy, please contact us at: contact@ellyhomescleaning.com, Jacksonville, Florida.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.